**TERMS OF USE**

Relieve Tecnologia, owner of the domain [www.relieve.com.br](http://www.relieve.com.br) and its content, establishes and shares its Terms of Use.

Please read this document carefully as it governs the use of this website. By using it, you declare that you have accepted these Terms of Use.

For any inquiries related to the use of the website, you can contact us via email at: privacidade@relieve.com.br

**Target Audience of the Website**

To access the site, the user must be 18 years of age or older. Relieve reserves the right to assume that users of the website meet the above requirement.

**Objective and Content**

The present Terms of Use for the domain [www.relieve.com.br](http://www.relieve.com.br) are aimed to regulate the use of the website https://www.relieve.com.br, created by Relieve Tecnologia, and relate to its usage, whether it is with free or restricted access. It aims to clarify the services provided by Relieve, such as user support through instant messaging, phone calls, remote access via the Internet, maintenance of implemented systems, training, and on-site visits when necessary for system-related changes and institutional information.

The support services will be available during business hours, from Monday to Friday, from 9:00 AM to 6:00 PM.

**Copyright**

The content of the website, including text, logos, images, sounds, software, codes that comprise and operate this website, among other intellectual works, are protected by copyright and/or other intellectual property rights of Relieve Tecnologia or licensed to Relieve Tecnologia by their respective owners for the use on this website.

Reproduction, distribution, or modification of any kind of this website's content, as well as the use of the material contained herein in a manner different from what is provided, is strictly prohibited. The removal of any copyright, trademark, or intellectual property identifications contained therein is also prohibited.

The use of any Trademarks displayed on the website must be preceded by the prior written consent of Relieve or the trademark owner of the registered trademark.

**Applicable Rules**

The use of this website may be by individuals or legal entities who agree to and are subject to the conditions of these Terms of Use. If the user disagrees with these Terms of Use, they should not use the website.

In view of the possibility of updates to this document, the user should regularly revisit these Terms of Use. The use of this website after updates constitutes the user's consent to the amended Terms of Use.

The resumes submitted in the *Work With Us* section will be forwarded to the HR department for analysis, and if the candidates/users do not fit the positions, they will be immediately removed from Relieve's database.

**Role**

Relieve supports and promotes respect for people. The user, by using the website, agrees to NOT:

- Engage in prejudiced, racist, violent, xenophobic, malicious, obscene, or illegal comments;

- Disseminate information, directly or indirectly, that identifies or can identify a person without their prior and express authorization, such as their name, address, email, phone number, etc.

**Inaccuracies or Doubts**

Inaccuracies or omissions from third parties may be present on the website, but we are committed to removing them as soon as possible.

Any questions or inquiries related to these Terms should be directed to the email xxxx@relieve.com.br.

**Third-Party Links**

The website may provide links to third-party websites, and it is the user's responsibility and choice to access those pages. Therefore, Relieve does not take responsibility for any analysis, evaluation, or content of these websites.

**Personal Data**

Only essential personal data is collected and stored, following the principle of minimization, which means collecting the minimum amount of data.

**Cookies**

They are simple text files, sent by the website to the browser upon initial access. On subsequent visits, the browser sends the information back to the website so that it is automatically configured, recording the visited sites as a browsing history. For more information about cookies, please refer to our Cookie Policy.

**Changes in the Website Content**

These Terms of Use may be unilaterally changed or updated by Relieve at any time, whenever (i) new tools or functionalities are incorporated into the website, (ii) Relieve deems it necessary, (iii) for compliance with laws and regulations to enhance user navigation.

Relieve may change the format and content of the website in its entirety, as well as suspend its operation, restrict, or terminate access to the website at any time, without any prior notice to the users.

The changes will take effect upon their publication on the website, and the date of the update will always be provided. The use of the website will be considered as the acceptance of the Terms of Use by the user, except when express consent is required.

**Limited Liability**

The content and services provided by the website must be used solely by the user and at their own responsibility. Relieve strives to ensure that the content on the website is accurate and reflects the reality at the time of publication. However, we do not provide any warranty to the user in this regard.

Relieve strives to maintain continuous access to the website and its content. However, in the event of urgent technical maintenance, the availability may not be permanent, as the internet is subject to failures and interruptions. Relieve is not responsible for damages related to internet malfunctions, viruses, device errors, etc.

**Disputes**

This document is governed by Brazilian law, and any future disputes or conflicts that cannot be resolved extrajudicially must be settled in the jurisdiction of the São Paulo/SP Court, to the exclusion of any other, regardless of their jurisdictional privilege.

Last Updated: June 2023.